



Conversation with the Experts: Revenue Cycle

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Team



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Learning objectives



Participants will learn the following:

- ▲ Revenue cycle trends across different industries and roles
- ▲ Experts' views of the biggest revenue cycle challenges and potential solutions
- ▲ Emerging revenue cycle best practice solutions
- ▲ How organizations and revenue cycles are evolving to meet industry challenges

Polling question

What is your major current concern for revenue cycle?

- a. Recruitment or retention of knowledgeable staff
- b. Operationalizing the end of waivers related to PHE
- c. Catching up on collections
- d. Other issues



Polling question

Which areas within your revenue cycle do you see opportunities for improvement?
(Choose all that apply)

- a. Accurately collecting patient information (i.e., demographic, guarantor, and insurance information)
- b. Decreasing denials
- c. Leveraging your EMR functionalities to reduce errors



Thank you

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